

Task Manager System

Client Overview

The client is a multinational enterprise software company headquartered in the United States.

They developed a secure and scalable task management platform for internal operations. The system supports structured task tracking with project and multilingual support (English, Korean, Chinese, and Japanese).

Overview

Managing tasks across departments manually often leads to delays, missed deadlines, and unclear ownership. The Task Manager system provides a centralized platform for structured task allocation, monitoring, and approval workflows.

Objectives

- Centralized task tracking
- Improved accountability
- Real-time task monitoring
- Overdue alerts
- Project-wise task management
- Dashboard-based productivity insights
- Workflow-based approvals

Challenges

- No centralized task visibility
- Manual deadline tracking
- Unclear ownership
- Difficulty tracking overdue tasks
- Managing project & individual tasks

Solution & Workflow

- Unified task dashboard

